



Fundraising Administrator

Location: Hybrid (London)

Reports to: Head of World Fellowship and Philanthropy

Contract: 35 hours per week, 1 year fixed term contract

Salary: £25,670

THE DUKE OF EDINBURGH'S INTERNATIONAL AWARD

The Duke of Edinburgh's International Award (the Award) is a Non-Formal Education and Learning framework encouraging young people to find their purpose, place and passion in the world.

In more than 120 countries and territories, our globally recognised accreditation is available to all 14 to 24-year-olds, of all backgrounds, locations, cultures and abilities.

Through the programme, each young person becomes part of something special while developing their own interests, universal skills and life aspirations.

Founded in 1956, the Award highlights the value of Non-Formal Education and Learning. Today there are consistently over a million young people taking part in the Award to believe in the power of their potential, make a difference in their community and take control of their future. The result? Entire generations of innovators and changemakers who are truly world-ready.

Millions have been impacted by the Award, experiencing first-hand that not all learning happens in the classroom.

Operating for almost

70 YEARS

Operating in

**120+ COUNTRIES
AND TERRITORIES**



MILLIONS

of Award alumni globally



**1 MILLION
PARTICIPANTS**

**A UNIQUE
INTERNATIONAL
ACCREDITATION**



Supported by over
162,500
VOLUNTEERS



OUR AMBITION:

One day, every eligible young
person will have the opportunity
TO PARTICIPATE



Almost **5 MILLION HOURS** devoted to volunteering by participants who completed their Award in 2022

THE AWARD FRAMEWORK

Whilst the framework of this internationally recognised accreditation remains the same around the world, participants select self-identified areas of interest to pursue. Each young person develops their own unique Award programme that builds the character, skills and confidence needed to improve themselves and their communities.

The Award encourages them to step outside their comfort zone and develop positive habits that they will take with them for the rest of their lives.

FOUR SECTIONS (FIVE AT GOLD LEVEL)

	SKILLS Develop transferrable skills
	PHYSICAL RECREATION Get active
	VOLUNTARY SERVICE Give back to communities
	ADVENTUROUS JOURNEY Experience adventure and learn to lead
	GOLD RESIDENTIAL PROJECT Broaden horizons, meeting others in a new environment*

*Gold level only

THREE LEVELS

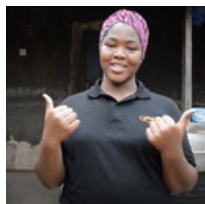
	BRONZE Aged 14+, 6 months min
	SILVER Aged 15+, 12 months min
	GOLD Aged 16+, 18 months min

WHERE IS THE AWARD DELIVERED?

The Award is delivered via hundreds of thousands of youth-focused partners and operators in a wide range of locations, from schools and custodial institutions to Scout groups, and refugee camps.

Although the Award's framework remains the same wherever it is delivered, every Award is itself unique and no two Awards are the same.

The Award is currently licensed in 120 + countries and territories. Find out more below.



WATCH: Mental and Physical Health, Trinidad and Tobago

WATCH: Blind Boys' Academy, India



Explore the 120+ countries and territories of the Award [here](#)



WATCH: The Award in Zambia: Plan, Do and Review



READ: Special Projects, Nepal

THE FOUNDATION

The Duke of Edinburgh's International Award Foundation is the international charity that drives and encourages the Award's growth, access and impact across the globe. Working in partnership with organisations and governing bodies, we oversee the licensing of Award operators – including schools, youth groups, employers and custodial institutions – in more than 120 countries and territories. With our guidance, operators deliver the globally-recognised Award, which provides opportunities for 14 to 24-year-olds of all backgrounds, locations, cultures and abilities, to develop their interests, skills and life aspirations.

Our long-term aim is that every eligible young person aged 14 – 24 will have the opportunity to participate in the Award.

We aim to increase the Award's global access, reach and impact through:

- raising and granting funds to scale up operations and increase diversity, equity and inclusion
- campaigning to raise the profile of non-formal education and learning
- broadening our network of volunteers, operators and digital systems
- ensuring participation is affordable for all

When it comes to creating empowered citizens who will go on to solve some of society's biggest problems, we must acknowledge that many of life's greatest lessons happen beyond the classroom. The Award gives young people the chance to discover exactly that.



OUR KEY AREAS OF WORK

BEYOND LICENSING AND ACCREDITATION

Whilst one of our primary roles is to license the Award around the world, the Foundation is so much more than a franchiser. We work with our Operators Partners to drive global change in a number of key strategic areas.



FUNDING

We provide grants to operators in our global Award family to scale up their operations and/or carry out projects that enable even more young people to take part in the Award.



TRAINING

We provide licensees with advice and support, in the form of ongoing account management, training sessions, online training materials, and access to a global peer-to-peer discussion forum.



ADVOCACY

We partner with key organisations to increase global awareness of the value of Non-Formal Education and Learning and to improve the lives of young people.



GLOBAL PARTNERSHIPS

We actively work to build partnerships with organisations to deliver the Award around the world. Corporate Partnerships form an integral part of this portfolio.



RESEARCH

We conduct ongoing research into the Award around the world using multiple initiatives, such as satisfaction surveys, outcomes evaluation and work with external experts on projects, like our award-winning Global Social Value research.

OUR IMPACT

The value and impact of the Award extends far beyond the intrinsic benefits enjoyed by the young people.

We believe the Award framework can be a blueprint for investing in human capital, specifically strengthening resilience, improving global prosperity and helping the world's most vulnerable.

The Award does this through working in partnership with young people and their communities, encouraging them in finding their own development solutions.

Participation in the Award also directly enables young people to contribute to a number of the United Nation's Sustainable Development Goals (SDGs), including Quality Education and Decent Work and Economic Growth.

Our established impact measurement initiatives, developed alongside academic institutions and partners, have revealed that the Award has a direct, positive impact (both financial and non-financial) on the people and communities it touches. In 2022, the Award had a Global Social Value of £762 million.

The impact of the Award:



Global Social Value of
£762M



Improved employability and
earning potential



Improved physical health
and fitness



Improved mental health and
emotional wellbeing



Increased engagement with
charitable and community
causes



Improved environmental
impact



Increased social cohesion



Reduced offending



AS A RESULT OF DOING THE AWARD...



79%
felt inspired



76%
are more
confident



81%
are more
determined



84%
are more
resilient



85%
now see challenges as
opportunities to develop

BUILDING POSITIVE HABITS



83%
improved their
fitness



92%
now plan to
participate in
regular physical
activity



77%
now plan to
volunteer regularly



77%
now plan to
participate in
regular skill
development

BROADENING HORIZONS



96%
tried something
new



82%
see the
importance of
contributing to
their community



86%
improved
their teamwork
skills



80%
are better at
seeing other
people's point
of view



81%
feel more
comfortable in
new and unusual
situations

PARTICIPANTS SAY...

"Not only does it make me feel proud, but it also helps me figure out what I do well at, and why. So that I can carry on doing it and use it to shape my future" **Award participant, India**

"The Award got me involved in areas outside my natural areas of interest, allowing me to grow and develop through skills and experiences I would not have chosen if I had not done the Award." **Award participant, Canada**

ROLE SUMMARY

Job Title: Fundraising Administrator
Location: London (Hybrid)
Reports To: Head of World Fellowship and Philanthropy

Summary of Role

The purpose of this role is to support the philanthropy team in managing fundraising initiatives and will be achieved through efficient administration, researching donor prospects, and specifically supporting the team and Head of World Fellowship and Philanthropy with all administrative duties. This role will also hold responsibility for the accurate and timely input of Fundraising-specific information into the organisation's management information systems.

This role will suit a candidate who has previous administrative experience. The ideal candidate will have strong written and verbal communication, an excellent eye for detail and strong organisational skills. They will have a positive and flexible approach to their work, demonstrating ability to problem solve. A people person with the integrity and ability to hold confidential information is vital for this role.

Key Responsibilities

- Provide general administrative support for the Philanthropy team.
- Coordination of meetings for various groups such as our Development Group and Special Projects Advisory Committee;
- Arranging times
- Communicating invites
- Circulation of papers and minutes
- To be an alternative point of contact for team enquiries.
- Monitor the general email inbox, and distribute enquires to the relevant person(s).
- Assist team leads with general administration when requested, including biographies, letters and receipts.
- Provide support to donors as and when is required such as providing information on events.
- Proactively supporting with administration of financial transactions such as creating payment reminders and receipts.
- Aiding in the creation of the quarterly newsletter, collating news pieces on the Award and events.
- Assist the team in the run up to events and at events, specifically:
 - Liaising with guests in the run up to events to deal with any enquiries they may have
 - Collating proformas
 - Supporting at events to ensure that the event runs smoothly
- Assist with the day-to-day administration of our CRM, Salesforce, for the team. Specifically:
- Uploading documents to accounts
- Adding accounts to campaigns
- Creating Leads and Accounts for prospects and new donors
- Conduct due diligence reports on new donors and lead the reports through the appropriate channels for approval.
- Ensuring all processes are fully compliant with fundraising regulation.
- Undertake any other duties as required by the Foundation to support the successful delivery of the organisation's objectives.

PERSON SPECIFICATION

CRITERIA	ESSENTIAL	HOW IDENTIFIED
Experience	<p>Previous experience of delivering a high standard of administrative support in a busy office environment.</p> <p>Demonstrable experience of communicating to a broad range of stakeholders using various media (eg email, publications, letters).</p> <p>Experience of Salesforce or similar data management tool.</p> <p>Experience of working or supporting others in the management of relationships with important stakeholders.</p>	Application and interview
Skills and Abilities	<p>Ability to maintain confidentiality and work within protocols and procedures.</p> <p>High level of written and verbal communication skills. Fluency in English.</p> <p>Meticulous attention to detail.</p> <p>Strong organisational skills.</p> <p>Computer literate. Experienced user of MS Word, Excel and PowerPoint.</p> <p>Clerical and administrative skills and abilities such as filing, record keeping, report writing</p> <p>Able to work on own initiative and with little supervision.</p>	Interview

<p>Personal Attributes</p>	<p>Proactive, results-oriented, and able to work independently as well as part of a team.</p> <p>Ability to work accurately and effectively under pressure of strict deadlines, prioritising and manage workload.</p> <p>Flexible, with a positive attitude and willingness to contribute to broader team activities.</p>	<p>Application and Interview</p>
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General Information

35 hours per week or 70 hours every two weeks (Monday to Friday) worked flexibly and will include some travel, evenings and weekends.

Overtime is not payable, though hours worked over and above standard contract can be taken in lieu of payment (in line with policy). You will be required to complete a DBS check.

Must be willing and able to occasionally travel internationally if required.

The Foundation operates a flexible and hybrid working arrangement, providing staff with a warm and welcoming office environment to attend twice a week and enabling staff to work where they are most effective. Further details available on request.

Benefits: some are applicable after probation period and are dependent on location. More information will be made available after interview.